



Inclusive Smart Cities: A European Manifesto on Citizen Engagement Brussels, 23rd November 2016

A Conference co-organised by the EIP-SCC Action Clusters
Citizen Focus and Integrated Planning Policy & Regulation,
ERRIN and ICLEI

Venue: **Dutch Permanent Representation**
4 - 10 Avenue de Cortenbergh, 1040 BRUSSELS

Recent years have shown an incremental demand for the inclusion of citizen centric approaches and demand-driven urban innovations in expert debates and policies on smart cities. For city leaders it is essential to encourage citizens to gain a hands-on interest and active role in urban projects.

Successful citizen engagement is only possible when information is presented to citizens in easily understandable ways and their ideas and opinions are taken into account. The citizen engagement is even more needed for complex decisions such as those underpinning smart cities and communities design and implementation which has a great impact on the every day life. In addition, citizens have creative and relevant ideas and are often at the forefront of spontaneous digital social innovations that prove to be beneficial to the community at large.

Citizen engagement is an important dimension contributing to the sustainability of a smart city. For this reason the European Innovation Partnership for Smart Cities and Communities strongly endorses a citizen-centric approach, which is at the core of the Citizen Focus Action Cluster and acknowledges the importance of implementing citizen engagement strategies and solutions.

Since 2014, the EIP Smart Cities Citizen Focus Action Cluster has been involved in an intensive mapping, analytical mutual learning and networking efforts among its 61 Commitments and beyond. In 2015 the Action cluster presented its first Toolkit: [*Principles and Enablers for Citizen Engagement*](#), which was developed with the support of citizens.

The next step is to increase the involvement of Regional and Local Authorities in the discussion and implementation of concrete policy measures and tools to achieve responsible, inclusive and sustainable smart cities through citizen engagement and participation.

This Conference will gather the main EU level networks of regional and local authorities, civil society organisations, knowledgeable scholars and practitioners as well as industry representatives to cooperate and commit to active involvement of citizens. Practical tools for citizens involvement, policy and regulation will be presented and the Manifesto "**Inclusive Smart Cities: A European Manifesto on Citizen Engagement**" launched and officially signed.

AGENDA

Morning session

8:30 - Registrations

9.30 – Opening and welcome speeches

Paul Timmers, Director Digital Society, Trust and Security, DG CONNECT at European Commission

Eric Stokkink, Responsible for the democracy agenda at the Dutch Ministry of the Interior in The Hague

10.00 - Panel discussion Involving citizens from consultation to empowerment moderated by Anthony van de Ven – City of Eindhoven

Keynote speakers

Richard Tuffs, Director, ERRIN

Wolfgang Teubner, Regional Director for Europe, ICLEI

Frederic Vallier, Secretary General, CEMR

Anna Lisa Boni, Secretary General, Eurocities

Martijn De Waal, University of Amsterdam/The mobile city

Ingolf Schädler JPI Urban Europe and Austrian Federal Ministry of Transport, Innovation and Technology

12.30-14.00: Promotion of the Manifesto and Networking Lunch

Afternoon session

14.00- Introduction: Following up the Inclusive Smart Cities Manifesto in 2017 - Maria Sangiuliano (Smart Venice srl) and Elena Mozgovaya (NextHamburg) - EIP SCC Action Cluster Citizen Focus Leads

14.15 – Presentation of Best Practices from Cities, H2020 projects and Toolkits from EIP-SCC initiatives

GrowSmarter Project, *Barbara Möhlendick*, The city of Koeln

Apulian ICT Living Labs and Smart cities, *Gaetano Grasso*, InnovaPuglia SpA

How to build smart and age-friendly cities, *Anne-Sophie Parent*, Age Platform

Smart Cities Planning and Implementation: how to take citizens into consideration? *Simona Costa*, Genova Head of office in Brussels, Integrated Planning Policy and Regulation Action cluster leader

Citizen City Toolkit: Co-design and co-creation for citizen engagement, *John Zib*, Social Entrepreneur & *Anna Domenech*, Zabala Innovation Consulting

Privacy by design Guidelines: how to ensure that the citizen privacy is respected, *Antonio Kung*, Trialog-Prispare Project

15.10 - Coffee break

15.40 -16.20 Debate and questions, moderator: *Anne Deltour* (DG Connect- EIP SCC)

16.20 -16.30: Conclusions

Eddy Hartog, Head of Unit Smart Mobility and Living, DG CONNECT at European Commission