EIP-SCC
European Innovation Partnership on Smart Cities and Communities
Manifesto on Citizen Engagement

The Manifesto on Citizen Engagement is the outcome of a **co-creation process**. It embeds relevant inclusiveness’ principles for cities to be implemented in order to smarten up and to become a better place to live for citizens.

**Phase I**
- **Co-creation**
  - Stakeholders, cities reps and citizens actively contributing to the Manifesto drafting

**Phase II**
- **Refinement**
  - Additional input gathered and included in the draft

**Phase III**
- **Launch of Manifesto**
  - Launched on 23/11/2016. Since then, the Manifesto has been endorsed by >130

**Phase IV**
- **Evaluation**
  - Manifesto implementation evaluated in EU cities
The Manifesto goes local

To facilitate dissemination of the Manifesto at the local level and make it accessible to a wider range of cities, the Manifesto and its principles were translated in 6 additional languages, available on the EIP SCC Website. The Manifesto has been endorsed by 197 public and private sectors representatives.

DOWNLOAD THEM HERE
https://goo.gl/jXK4yc
Signatory cities of the Manifesto

EU Cities: <100
Non-EU Cities: 10

+ 100
Nov ‘16

+ 50
Feb ‘17

+ 30
June ‘17
Selection of Ambassador Cities

Initiative Timeline

- Selection
- Feb. 2017
- Preliminary selection of Cities
- March 2017
- Re-launch of the Manifesto
- March 2017
- The Manifesto goes local
- April 2017
- Interviews to Selected Cities
- May 2017
- End 2017
- Best Practices available for replication
The selection process

April
- Identification of EU Smart Cities
- Open call for interest

May-June
- Cities identification
- Interviews carried out

Today
- Selection of cities with best combination of the Manifesto principles
The Manifesto solutions and initiatives were clusterised into 6 domains. Each interview’s question was associated to one cluster. For each answer a score ranging from 0 to 5 was assigned, according to the maturity level of the measure in place.
Interviews Methodology

In which domain have you implemented initiatives towards citizen engagement?
1) urban planning; 2) energy; 3) health and welfare; 4) Environment; 5) city safety; 6) Public procurement for city solutions; 7) smart transport; 8) citizen's digital literacy

30 Minutes Interview:
- 27 questions
- 6 domains covered
- 135 maximum score

Evaluation Phase

Preliminary Qualitative Results
Example of best answers received

activities underway:
1. Digital Strategy - delivered improvements in digital connectivity (e.g. free public Wi-Fi), digital skills and literacy, and digital participation within the city.
2. "UK Future Cities Demonstrator“ bid won
3. Open Data Platform: access to a range of open data sets from across 60 organisations in the city.
4. Participatory Budgeting across communities within the city
5. "Centre for Civic Innovation“, City Business Growth Accelerator to coordinate open innovation, co-design and co-production across communities and the public, private, voluntary and academic sectors.

Why promoting citizen engagement in city domains is important for your city? What added-value it brings?

A key delivery vehicle for the City Community Planning Partnership is that it brings public and voluntary organisations together with communities to deliver local outcome improvement plans within communities. Citizen engagement is central to delivering the four principles.

It speeds up the energy transition to renewable energy. Makes smart grid solutions available for lower-income household income families thereby stimulating inclusiveness. And it offers self-data-management as a way to increase the integrity of the personal sphere.
# Data Collection Sheet

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<th>Italian City</th>
<th>Portuguese City</th>
<th>UK City</th>
<th>Scottish City</th>
<th>Irish City</th>
<th>Belgian City</th>
<th>Dutch City</th>
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**Data Collection**

European Innovation Partnership on Smart Cities and Communities (EIP-SCC) 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

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**Notes:**

1. The table above outlines the key aspects of data collection in the context of Smart City projects, highlighting the collaborative efforts of the European Innovation Partnership on Smart Cities and Communities (EIP-SCC).

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**EIP-SCC**

European Innovation Partnership on Smart Cities and Communities (EIP-SCC)

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**Data Collection Framework**

1. Identifying the challenges and opportunities related to data collection in Smart City projects.
2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability.
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**Collaborative Efforts**

- **Italian City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **Portuguese City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **UK City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **Scottish City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **Irish City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **Belgian City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **Dutch City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **Nordic City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.

- **Swiss City:** 1. Identifying the challenges and opportunities related to data collection in Smart City projects. 2. Developing a framework for evaluating the impact of data-driven solutions on urban sustainability. 3. Promoting cross-border collaboration between cities to share best practices in data collection and analysis. 4. Supporting the development of data-driven innovation ecosystems that foster the growth of new technologies and services.
The analysis revealed that all cities need to focus more on **digital literacy** & **promotion of open data and open science**.
Ambassador Cities

Cities with highest score

1) Scottish City
   Total score = 57

2) Dutch City
   Total score = 54

3) British City
   Total score = 38
What is next?

June - September

Call to smart cities remains open to gather additional information on practices to implement the Manifesto

Processing data to come out with guidance of solutions and examples of best practices

September – December

Promotion of peer-learning and exchange activities
Thank you!!!!!

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European Innovation Partnership on Smart Cities and Communities