



## Action Cluster Citizen Focus

- All citizens' voices, needs, concerns and capabilities starting and core points in Smart Cities and Communities
- There's a common gap between EU policies and EU citizens: trust. And this is also the case for smart cities policies
- Closing the gap: Citizens' Dialogue





### Our two main goals as an Action Cluster

- Strenghtening local political support and commitment for citizens centred and citizen's driven smart communities
- Providing cities with practical tools, guidelines and methods



3 main Initiatives or

EIP-scc Actions

## **Inclusive Smart Cities Ambassadors**



- A Manifesto co-created with 70 stakeholders and signed by 150+ organizations
- Manifesto goes local (available in 7 languages): selecting and engaging through in-depth interviews 10+ Ambassador Cities committed to share their best practises and disseminate the Manifesto nationally
- Goal > 50 Mayors or their Delegates signing the Manifesto in 2017, 150+ in 3 years







# From co-designing to co-deciding: Participatory Budgeting for Inclusive smart cities

- What priorities/vertical issues would citizens choose to focus on and to invest resources if asked?
- Goal: knowledge sharing opportunities + currently looking for the first city to apply Participatory Budgeting to Smart Cities Policies thanks to EIP SCC support





# CitizenCity SET Social Engagement Toolkit

Cities need to know what society wants, to know what to services to provide. CitizenCity brings existing social engagement resources and tools to cities in a way that makes them accessible and useful.

18 webinars last 6 weeks

June 2 day workshop London (23 people, 7 cities, 8 countries)

SharingCities and London GLA support

> Workshops in summer > Prototype city field testing in Fall



## Citizen-centric approach to data: Privacy-by-design

- Gap: GDPR regulations entering into force May 2018 and Smart City Officers/Data Protection Officers need to address a series of concerns in different domains
- Goal: GDPR Compliance Guidelines under Preparation

EIP-SCC

 Achievements: already 6 workshops and 3 cities organized, PRIPARE Recommendations Report.

#### Main challenges

- Integration with vertical issues as well as with SCC01 projects (ideally piloting AC CF Initiatives in synergy/within vertical Action Clusters)
- Resources\_ Initiatives maturity level: ready for applying for public funding (EU or other) via calls for proposals/tenders as well as looking for partnerships with private sector

